

Program Impact

Each Scripps functional group will experience varying degrees of impact relative to its function and specialty. A high level impact overview is provided below for each impacted functional group.

HIM/CDP/Coding

Due to the additional granularity under ICD-10, Coding may experience an initial drop in productivity. Anticipated productivity impacts vary by inpatient and outpatient coding.

CDP personnel may be required to complete additional physician follow-up in order to help ensure clinical documentation support for ICD-10 coding.

In order to complete coding with ICD-10 specificity, Coding and CDP personnel will require significant additional training.

Additional HIM/CDP/Coding impact information will be available as the ICD-10 transition approaches

Physicians/Clinicians/Quality Reporting

Physicians and Clinicians may be required to document with greater specificity in order to support ICD-10 coding requirements. Additional documentation may result in reduced productivity for up to nine months following ICD-10 implementation.

In order to complete the required level of documentation, training will be available to all affiliated physicians and clinicians to in 2014 (precise dates are to be determined).

In addition, clinical quality reporting parameters for hospital, medical foundation, and Scripps Clinical Research Institute should be evaluated for compliance.

Additional Physician/Clinician impact information will be available as the ICD-10 transition approaches

Revenue Cycle

Due to functional impacts, ICD-10 implementation is expected to cause reimbursement delays and an increase in claim discrepancies. As a result, Revenue Cycle functions may experience temporary fluctuations in productivity and reimbursement timeframes following ICD-10 implementation

In order to comply with ICD-10 requirements, Revenue Cycle staff will require a variety of training dependent on function. Training requirements will be communicated through area leadership.

Additional Revenue Cycle impact information will be available as the ICD-10 transition approaches

Scripps Health Plan

Given the pervasiveness of diagnosis and procedure codes across administrative and clinical operations, the ICD-10 transition may have wide

ranging impacts for Scripps Health Plan, particularly to the functional areas of performing care management, benefits administration and claims processing. Scripps Health Plan staff will require functionally specific training and may experience temporary fluctuations in productivity.

Additional Scripps Health Plan impact information will be available as the ICD-10 transition approaches

Technology & DSS

ICD-10 diagnosis codes and procedure codes flow through a variety of operational systems and reports. In addition, ICD-10 codes are transmitted to payors and contractors for claims reimbursement and operation functions. As a result, the ICD-10 transition will impact internal systems, Decision Support reporting functions, claims transmission, and vendor communication.

In order to prepare for ICD-10 transition, a number of Scripps systems, databases and standard reports will require remediation and payors, contractors, and trading partners will require comprehensive testing in order to comply with effective transmission of ICD-10 codes.

Additional TSS & DSS impact information will be available as the ICD-10 transition approaches

Third Party Contracting

Scripps contracts with a variety of third party contractors to complete daily operational functions including, but not limited to, coding and collections functions. Contractor contingency plans and readiness activities will be incorporated into the overall remediation effort.

Note: Payors and IT vendors will be addressed separately

Additional Third Party Contracting impact information will be available as the ICD-10 transition approaches

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